



Brett Richardson

Problem Solver - Design Thinker - Ideator - AI-fluent

Senior Product Designer - Procurement Sciences

Feb 2026 - July 2026

Joined a growing startup in a fast-paced AI industry and helped establish a design system and future vision of the product.

- ◆ Designed a new pipeline flow to allow customers to use our application as their sole CSM.
- ◆ Designed the ACL (Access Control List) features that were lacking in the product to give customers much needed privacy within their organizations.
- ◆ Helped shaped the design system for a start up and introduced new AI tools to speed up and improve the design process.

Senior Product Designer - MasterControl

Nov 2023 - Nov 2025

I worked on a talented team of designers and problem solvers.

- ◆ I helped guide the direction of a core new product, working directly with product managers and developers
- ◆ I created story maps, workflows, wireframes, and high fidelity designs that all work together to push our product forward

Senior UX Designer - Lucid

Jul 2022 - Sept 2023 (1 yr 3 mos)

As a UX designer I helped push the design of Lucidchart forward and discover user problems and needs.

- ◆ Helped modernize multiple areas of the Lucidchart product and push the future of its design and usage
- ◆ Conducted dozens of user interviews gathering valuable qualitative insights
- ◆ Managed and coordinated relationships across multiple teams and disciplines

Senior UX Designer - Sophos

Oct 2013 - Jul 2022 (8 yrs 10 mos)

I helped manage the public facing web entities of Sophos. Working with product owners and developers I managed updates and requests to our websites. I also helped form a new team focused on web optimization. Using digital analytics and UX practices to find ways to improve lead generation and overall usability.

- ◆ I managed and helped enforced our design system
- ◆ I ran design thinking meetings to encourage user centered problem discovery
- ◆ I gathered qualitative data through user testing and interviews
- ◆ Used quantitative data to help increase our form conversions and quality leads

UI Designer - The Church of Jesus Christ of Latter-day Saints

Oct 2008 - Oct 2013 (5 yrs 1 mo)

I worked with various departments on improving their web presence and usability for users. I helped create mockups and html/css prototypes for testing. I made friends that will last a lifetime.

Contact

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385-319-8797

Skills

AI Integration
Design Thinking
UX / UI Design
Wireframing
Prototyping
User interviews
Communication

Education

BYU - Idaho (2002-2008)
BA Communication
★ Emphasis in Advertising